

3359-11-10.4 Customer information security policy

(A) Introduction.

- (1) The university of Akron is committed to respecting and protecting the privacy of non-public customer information. The purpose of the policy outlined in this document is to enable appropriate university officials to implement a comprehensive written information security program and comply with the provisions of the federal trade commission's safeguard rules implementing applicable provisions of the Gramm

- (d) Designing and implementing additional information safeguards, systems or procedures necessary to control identified risks to the security, confidentiality and integrity of customer information;
- (e) Monitoring and testing the effectiveness of customer information safeguards, systems and procedures at regular intervals;
- (f) Coordinating with those responsible for third party service procurement activities for affected departments to raise awareness of, and to institute methods for, selecting and retaining only those service providers that are capable of maintaining appropriate safeguards for customer information to which they will have access;
- (g) Evaluating and revising the university's comprehensive written information security program in light of the results of the testing and monitoring of the university's comprehensive written information security program, any material changes to the university's operations or business arrangements or any other circumstances that the "ISPC" knows or has reason to know may have a material impact on the university's information security program;
- (h) Coordinating with the "ITSO" and appropriate individuals in the relevant

contracts entered into with third party service providers ~~have~~ access to customer information, provided that amendments to contracts entered into prior to June 24, 2002 are not required to be effective until May 2004.

(F) Compliance.

(1) All university personnel shall cooperate fully with the university "ISPC."

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Certification:

Ted A. Mallo
Secretary
Board of Trustees

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